## **Our refund policy**

Support from members is incredibly important to us. Without your help, we simply wouldn't be able to run the Shinnyo-en Buddhist Centre or carry on providing and developing the activities that so many depend on.

We, in common with all registered charities, are constrained by charity law, which means that we are only able to refund a donation in certain prescribed circumstances. If you believe that a donation you have made should be refunded, please contact us at <a href="mailto:office.uk@shinnyo.info">office.uk@shinnyo.info</a>.

We truly appreciate your donations and support, and recognise that there may be an occasion when you need to speak to us to discuss your donation.